## **Godalming Town Centre and High Street Accessibility Guide**

## Godalming

Godalming is an old Saxon town whose history, since its Saxon beginnings has largely been dictated by its geography, nestled in the valley of the River Wey and surrounded by the beautifully wooded Surrey Hills. Godalming is a lovely town and the High Street is remarkably flat, making it easy for a disabled person to get around and access the shops, banks and professional services.

This accessibility guide for premises in Godalming High Street and its connecting streets is offered in good faith as a practical guide to disability access, especially for wheelchair users. Such a survey, involving over 100 premises, all visited by wheelchair users, has inevitably taken time and, while reasonable care has been taken, premises change hands and layouts are altered. Errors, omissions and/or amendments may be actioned as resources permit. No particular endorsement, or otherwise, is intended but grateful thanks are due to the many businesses and their staff who so kindly cooperated with the compilation of this survey.

## Notes for readers

- 1. Entries follow a circular route starting near the town bridge, up Bridge Street (left hand side) into the High Street and returning on the other side of these streets.
- 2. Comments re accessibility are BELOW entry.
- 3. N/A Not Applicable

| No                    | Name                           | Business                            | Entrance<br>Step     | Ramp       | Automatic<br>Door      | Manual<br>Door             | Interior<br>One Level? | Induction<br>Loop? | Wheelchair<br>Space? | Lighting      | Accessible<br>Toilet<br>(Café) |
|-----------------------|--------------------------------|-------------------------------------|----------------------|------------|------------------------|----------------------------|------------------------|--------------------|----------------------|---------------|--------------------------------|
| 1<br>Bridge<br>Street | Cook                           | Gourmet<br>grocery<br>(frozen food) | No                   | N/A        | No,<br>usually<br>open | Double                     | Yes                    | No                 | Yes, to<br>turn      | Good          | N/A                            |
| Staff ke              | ep a watch on                  | door if closed                      | I.                   |            |                        |                            |                        |                    |                      |               |                                |
| 2<br>Bridge<br>Street | Godalming<br>Fish              | Independent<br>fresh fish<br>shop   | Two,<br>see<br>below | No         | No                     | Single<br>(always<br>open) | Yes                    | No                 | Yes, to<br>turn      | Good          | N/A                            |
|                       | behind Barna<br>s Yard. Closed | •                                   |                      | ce in Hask | ell's Yard             | (entry betwo               | een 1 & 2 Brid         | ge Street          | ). Custome           | ers served ou | tside in                       |
| 2<br>Bridge<br>Street | Barnardo's                     | Charity Shop                        | No                   | N/A        | No                     | Extra<br>wide              | Yes                    | No                 | Yes, to<br>turn      | V Good        | N/A                            |
| Has buz               | zer outside to                 | summon assis                        | stance.              |            | 1                      | 1                          | 1                      | 1                  | 1                    | 1             |                                |

| No                     | Name                     | Business   | Entrance<br>Step              | Ramp         | Automatic<br>Door | Manual<br>Door | Interior<br>One Level? | Induction<br>Loop? | Wheelchair<br>Space? | Lighting | Accessible<br>Toilet<br>(Café) |
|------------------------|--------------------------|--|-------------------------------|--------------|-------------------|----------------|------------------------|--------------------|----------------------|----------|--------------------------------|
| 3<br>Bridge<br>Street  | Magic<br>Scissors        | Men's Hair<br>Salon                              | Yes,<br>small<br>step/<br>lip | No           | No                | Extra<br>wide  | Yes                    | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Can do                 | dry cut or wet           | shave for a cu                                   | istomer i                     | n a wheel    | chair.            |                |                        |                    |                      |          |                                |
| 4<br>Bridge<br>Street  | Merlins The<br>Jewellers | Jewellers,<br>clocks and<br>watches              | Yes,<br>but<br>see<br>below   | No           | No                | Extra<br>wide  | No                     | No                 | No                   | Good     | N/A                            |
| Manage                 | er was happy t           | o go out to cu                                   | stomers                       | or to car if | they coul         | dn't get in. S | ales and repai         | irs.               |                      |          |                                |
| 5<br>Bridge<br>Street  | Gorgeous<br>Hair Design  | Hair Salon<br>for Men and<br>Women               | No                            | N/A          | No                | Yes            | Two levels             | No                 | Yes, to<br>turn      | Good     | N/A                            |
| 6<br>Bridge<br>Street  | Thani Moon               | Indian<br>Cuisine                                | No<br>(lip)                   | N/A          | No                | Single         | Yes                    | No                 | Yes, to<br>turn      | Good     | No, but<br>on one<br>level     |
| Establis               | hed 20 years, I          | Eat In or Take                                   | away.                         |              |                   |                |                        |                    |                      |          |                                |
| 8<br>Bridge<br>Street  | Deep Blue                | Fish & chip<br>takeaway                          | No                            | N/A          | No                | Extra<br>wide  | Yes                    | No                 | Yes, to<br>turn      | Good     | Upstairs                       |
| 1<br>Wharf<br>Street   | The Sun                  | Pub  | Yes                           | No           | No                | Extra<br>wide  | Steps                  | No                 | No                   | Good     | No                             |
| The bui                | lding is situate         | d on a slope,                                    | necessita                     | ting steps   | which ma          | ke the build   | ing inaccessibl        | e for whe          | eelchair us          | ers.     |                                |
| 3<br>Wharf<br>Street   | Roost                    | Cafe   | No                            | N/A          | No                | Yes            | No                     | No                 | Yes, to<br>turn      | Good     | Up steps.                      |
| Café wi                | th completely            | gluten free m                                    | enu. Toile                    | et reached   | by three s        | steps. Lowes   | st level on ent        | ry has goo         | od space.            |          |                                |
| 4<br>The<br>Mews       | 8 to 8 Dental            | Dentist  | Two<br>big<br>steps           | No           | No                | Extra<br>wide  | Upstairs to surgery    | No                 | No                   | Good     | N/A                            |
| Listed b               | uilding. Inacco          | essible for wh                                   | eelchair u                    | users. OK f  | or visually       | impaired.      |                        |                    |                      |          |                                |
| 3<br>High<br>Street    | Great Stitch             | Tailoring,<br>made-to-<br>measure<br>alterations | Very<br>small<br>step         | N/A          | No                | Extra<br>wide  | Yes                    | No                 | Yes, to<br>turn      | Good     | N/A                            |
| 5<br>High<br>Street    | Post Office              | Post and stationery                              | No                            | No           | Extra<br>wide     | Yes            | Yes                    | Yes                | Yes to<br>turn       | Good     | No                             |
| 7-11<br>High<br>Street | Cote<br>Brasserie        | Restaurant                                       | No                            | N/A          | No                | Extra<br>wide  | Yes                    | No                 | Yes, to<br>turn      | Good     | Yes                            |

| ž                       | Name                  | Business                              | Entrance<br>Step | Ramp           | Automatic<br>Door     | Manual<br>Door  | Interior<br>One Level?         | Induction<br>Loop? | Wheelchair<br>Space? | Lighting | Accessible<br>Toilet<br>(Café) |
|-------------------------|-----------------------|---------------------------------------|------------------|----------------|-----------------------|-----------------|--------------------------------|--------------------|----------------------|----------|--------------------------------|
| 13<br>High<br>Street    | Calico                | Curtains and<br>blinds                | No               | N/A            | No                    | Extra<br>wide   | Yes                            | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Home s                  | ervice for mea        | suring and ful                        | l fitting s      | ervice. Eve    | enings by a           | ppointmen       | t if full house.               |                    |                      |          |                                |
| 17<br>High<br>Street    | Masella<br>Coupe      | Estate<br>agents                      | No               | N/A            | No,<br>always<br>open | Extra<br>wide   | Yes                            | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Desk at                 | wheelchair lev        | /el.                                  |                  |                |                       |                 |                                |                    |                      |          |                                |
| 19<br>High<br>Street    | Loaf                  | Bakery and<br>cafe                    | Lip<br>only      | N/A            | No                    | Extra<br>wide   | Yes                            | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Entranc                 | e step is small       | and was not a                         | a problen        | n for whee     | lchair.               |                 |                                |                    |                      |          |                                |
| 21-23<br>High<br>Street | Robert Dyas           | Hardware,<br>etc.                     | No               | Upper<br>level | No,<br>always<br>open | Extra<br>wide   | Upper<br>level has<br>step     | Yes                | Yes, to<br>turn      | Good     | N/A                            |
| Reach u                 | pper level by         | ide entrance                          | – ramp a         | vailable. N    | lost of sho           | op accessible   | e.                             |                    |                      |          |                                |
| 25<br>High<br>Street    | Cancer<br>Research UK | Charity shop                          | Тwo              | No             | No                    | Usually<br>open | Yes                            | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Happy t                 | o serve at doo        | r (have done i                        | in past).        | Telephone      | e in advan            | ce: 01483 41    | 2312                           |                    |                      |          |                                |
| 27<br>High<br>Street    | Burns &<br>Webber     | Estate agent                          | No               | N/A            | No                    | Extra<br>wide   | No, upper<br>level has<br>step | No                 | Yes, to<br>turn      | Good     | N/A                            |
| 29<br>High<br>Street    | Catwalk               | Ladies' dress<br>shop                 | Тwo              | No             | No                    | Extra<br>wide   | Two steps<br>up                | No                 | Yes, to<br>turn      | Good     | N/A                            |
| 31<br>High<br>Street    | Mefone                | Repair<br>phones, sell<br>accessories | Two              | No             | No                    | Extra<br>wide   | Yes                            | No                 | Yes, to<br>turn      | Good     | N/A                            |
| 33<br>High<br>Street    | Boots                 | Opticians                             | Yes              | Ask<br>staff   | No                    | Extra<br>wide   | Yes                            | Yes                | Yes, to<br>turn      | Good     | N/A                            |
| Complie                 | es with Health        | & Safety and                          | Disabiliti       | es Act. Ind    | uction Loo            | op tested mo    | onthly.                        |                    |                      |          |                                |
| 37<br>High<br>Street    | Vision<br>Express     | Eye care                              | Yes              | No             | No                    | Double          | Gradual<br>incline             | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Step-fre                | e consulting r        | oom. Very wh                          | eelchair         | friendly.      |                       |                 |                                |                    |                      |          |                                |
| 39<br>High<br>Street    | Surrey<br>Butchers    | Independent<br>butchers               | No               | N/A            | No                    | Extra<br>wide   | Yes                            | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Counter                 | r is at a good h      | eight for whe                         | elchair us       | sers.          |                       |                 |                                |                    |                      |          |                                |
| 41<br>High<br>Street    | Bourne                | Estate<br>agents                      | No               | Yes            | No                    | Extra<br>wide   | Level                          | No                 | Yes, to<br>turn      | Good     | N/A                            |

| No                      | Name                           | Business                          | Entrance<br>Step     | Ramp        | Automatic<br>Door        | Manual<br>Door         | Interior<br>One Level?      | Induction<br>Loop? | Wheelchair<br>Space? | Lighting | Accessible<br>Toilet<br>(Café) |
|-------------------------|--------------------------------|-----------------------------------|----------------------|-------------|--------------------------|------------------------|-----------------------------|--------------------|----------------------|----------|--------------------------------|
| 43<br>High<br>Street    | British Heart<br>Foundation    | Charity shop                      | Yes,<br>small<br>one | Yes         | No                       | Extra<br>wide          | Steps                       | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Passing                 | pedestrian he                  | lped with sma                     | all entran           | ce step.    |                          |                        |                             |                    |                      |          |                                |
| 45<br>High<br>Street    | Kendrews                       | Convenience<br>store              | Yes                  | No          | No,<br>always<br>open    | Extra<br>wide          | Steps                       | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Manage                  | er helped to m                 | anhandle whe                      | elchair.             |             | T                        |                        | 1                           |                    |                      |          | 1                              |
| 47<br>High<br>Street    | Warren<br>Powell -<br>Richards | Estate<br>agents                  | No                   | N/A         | No                       | Extra<br>wide          | Yes                         | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Pound<br>Lane           | Record<br>Corner               | Record shop                       | See<br>below         | No          | No                       | Extra<br>wide          | One step                    | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Pound L                 | ane is entry b                 | etween 47 & 4                     | 49 High S            | treet. Ste  | o down int               | o shop and i           | no drop kerb o              | utside.            |                      |          |                                |
| 49<br>High<br>Street    | Lloyds Bank                    | Bank                              | No                   | N/A         | Press<br>button          | Extra<br>wide          | Yes                         | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Quite st                | eep entrance                   | ramp. Counte                      | rs have p            | ull out un  | it for whee              | lchair users           | •                           |                    |                      |          |                                |
| 51<br>High<br>Street    | Workstation                    | Printers and stationers           | No                   | N/A         | No,<br>open in<br>summer | Extra<br>wide          | Yes                         | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Plenty o                | of items at eye                | level for whe                     | elchair u            | sers.       |                          |                        |                             |                    |                      |          |                                |
| 53/55<br>High<br>Street | Edinburgh<br>Woollen Mill      | Clothing                          | No                   | N/A         | No,<br>always<br>open    | Extra<br>wide          | Yes, one<br>raised<br>stage | No                 | Yes, to<br>turn      | Good     | N/A                            |
| 57<br>High<br>Street    | Whitley's                      | Jewellers                         | No                   | N/A         | No                       | Extra<br>wide          | No, two<br>steps            | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Wheelc                  | hair unable to                 | get down the                      | two step             | os, but ass | istant was               | willing to ge          | et items from o             | display ca         | binets.              |          |                                |
| 59<br>High<br>Street    | Specsavers                     | Opticians &<br>hearing<br>service | No                   | N/A         | Always<br>open           | Double                 | Yes                         | See<br>below       | Yes, to<br>turn      | Good     | N/A                            |
| Compre                  | hensive hearin                 | ng service and                    | audiolog             | gist attend | ls regularly             |                        |                             |                    |                      |          |                                |
| 61/63<br>High<br>Street | Lorimers                       | Stationers                        | No                   | N/A         | No                       | Usually<br>one<br>open | Two floors<br>with lift     | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Lift is la              | rge but wheel                  | chair users ma                    | ay need a            | ssistance   | from (very               | helpful) sta           | ff.                         |                    |                      |          |                                |
| 67<br>High<br>Street    | iSpy                           | Optician                          | Yes                  | Yes         | No                       | Extra<br>wide          | Yes                         | No                 | Yes, to<br>turn      | Good     | N/A                            |
| Ramp a                  | vailable on rec                | quest. Telepho                    | one in ad            | vance: 014  | 483 414168               | 3                      |                             |                    | •                    |          |                                |

| ٩                    | Name                            | Business                           | Entrance<br>Step | Ramp          | Automatic<br>Door         | Manual<br>Door              | Interior<br>One Level? | Induction<br>Loop?   | Wheelchair<br>Space? | Lighting | Accessible<br>Toilet<br>(Café) |
|----------------------|---------------------------------|------------------------------------|------------------|---------------|---------------------------|-----------------------------|------------------------|----------------------|----------------------|----------|--------------------------------|
| 69<br>High<br>Street | M&Co                            | Clothes,<br>bedding, etc.          | No               | N/A           | No                        | Open<br>unless<br>very cold | Yes                    | No                   | Yes, to<br>turn      | Good     | N/A                            |
| Plenty o             | of products at e                | eye level for w                    | vheelchai        | r users an    | d disabled                | fitting room                | n (pull cord ala       | arm).                |                      |          |                                |
| 71<br>High<br>Street | Superdrug                       | Chemist                            | No               | N/A           | No, but<br>always<br>open | Double/<br>extra<br>wide    | Yes                    | Yes,<br>at Till<br>3 | Yes, to<br>turn      | Good     | N/A                            |
| Wide ai              | sles, plenty of                 | products at w                      | heelchai         | r level, frie | endly staff               |                             |                        |                      |                      |          |                                |
| 73<br>High<br>Street | The<br>Greenhouse               | Florist                            | No               | N/A           | No,<br>usually<br>open    | Extra<br>wide               | Yes                    | No                   | Yes                  | Good     | N/A                            |
| 75<br>High<br>Street | Timpsons                        | Keys, phone<br>and shoe<br>repairs | No               | N/A           | Yes                       | Extra<br>wide               | Yes                    | No                   | Yes, to<br>turn      | Good     | N/A                            |
| 77<br>High<br>Street | National<br>Westminster<br>Bank | Bank                               | No               | N/A           | Yes                       | Double                      | Yes                    | Yes                  | Yes, to<br>turn      | Good     | N/A                            |
| All tills a          | at same, not e                  | specially low,                     | level but        | have roor     | ns to go in               | ito.                        |                        |                      |                      |          |                                |
| 79<br>High<br>Street | JoJo Maman<br>Bebe              | Nursery and<br>toys                | No               | N/A           | No                        | Double                      | Yes                    | No                   | Yes, to<br>turn      | Good     | N/A                            |
| Door no              | ormally open a                  | nd plenty to s                     | ee at wh         | eelchair le   | vel.                      |                             |                        |                      |                      |          |                                |
| 81<br>High<br>Street | Holland &<br>Barrett            | Health foods                       | No               | N/A           | No                        | Double                      | Yes                    | Yes                  | Yes, to<br>turn      | Good     | N/A                            |
| Single d             | oor open in w                   | inter. Lots of s                   | shelves lo       | w down.       |                           |                             |                        |                      |                      |          |                                |
| 85<br>High<br>Street | Gascoigne-<br>Pees              | Estate<br>agents                   | T'hold           | By RH<br>desk | No                        | Double                      | Yes                    | No                   | Yes, to<br>turn      | Good     | N/A                            |
| Thresho              | old on entry. N                 | eed to reques                      | t ramp fr        | om LH des     | k by wind                 | ow.                         |                        |                      |                      |          |                                |
| 87<br>High<br>Street | Barclays Bank                   | Bank                               | No               | N/A           | No                        | N/A                         | Yes                    | Yes                  | Yes, to<br>turn      | Good     | N/A                            |
| Low lev              | el till – wheelc                | hair friendly.                     | All staff t      | rained re     | dementia                  | & vulnerable                | e customers.           |                      |                      |          |                                |
| 89<br>High<br>Street | Jewelled                        | Jewellers                          | Low<br>T'hold    | N/A           | No                        | Extra<br>wide               | Yes                    | No                   | Yes, to<br>turn      | Good     | N/A                            |
| Have m               | agnifying glass                 | es for the visu                    | ually impa       | aired.        |                           |                             |                        |                      |                      |          |                                |
| 91<br>High<br>Street | Caffe Nero                      | Coffee shop                        | No               | N/A           | No                        | Extra<br>wide               | Steps in one area      | No                   | Yes, to<br>turn      | Good     | Yes,<br>ground<br>floor        |
| Door op              | oen in fine wea                 | ther.                              |                  |               |                           |                             |                        |                      |                      |          |                                |

| ٩                             | Name                        | Business                          | Entrance<br>Step   | Ramp            | Automatic<br>Door | Manual<br>Door | Interior<br>One Level?       | Induction<br>Loop? | Wheelchair<br>Space?     | Lighting | Accessible<br>Toilet<br>(Café)     |
|-------------------------------|-----------------------------|-----------------------------------|--------------------|-----------------|-------------------|----------------|------------------------------|--------------------|--------------------------|----------|------------------------------------|
| 1<br>Lower<br>South<br>Street | Hart Brown                  | Solicitors                        | No,<br>slope       | N/A             | No                | Extra<br>wide  | Yes                          | No                 | Yes, to<br>turn          | Yes      | Yes                                |
| Door is                       | <u>not</u> automatic        | so receptioni                     | st needs           | to spot yo      | u. Better t       | o telephone    | in advance: 0                | 1483 887           | 766                      |          |                                    |
| 93<br>High<br>Street          | Hamptons                    | Estate<br>agents                  | Low<br>T'hold      | N/A             | No                | Extra<br>wide  | Yes                          | No                 | Yes, to<br>turn          | Good     | N/A                                |
| 99<br>High<br>Street          | Classico                    | Barbers                           | Low<br>T'hold      | No              | No                | Yes            | One area<br>raised           | No                 | Yes, to<br>turn          | Good     | N/A                                |
| Door op                       | oen in fine wea             | ther.                             |                    |                 |                   |                |                              |                    |                          |          |                                    |
| 101<br>High<br>Street         | The<br>Godalming<br>Food Co | Delicatessen                      | Yes,<br>but<br>low | N/A             | No                | Extra<br>wide  | Yes                          | No                 | Yes, to<br>turn          | Good     | No                                 |
| Have se                       | veral wheelch               | air customers                     | . Wheelc           | hair can go     | o under wi        | th stool as t  | able.                        |                    |                          |          |                                    |
| 103<br>High<br>Street         |                             | CURRENTLY<br>VACANT               | No                 | N/A             | No                | Extra<br>wide  | Yes                          | No                 | Yes, to<br>turn          | Good     | N/A                                |
| 107/9<br>High<br>Street       | The Racquet<br>Shop         | Sportswear<br>and<br>equipment    | No,<br>tiny<br>lip | N/A             | No                | Extra<br>wide  | No, steps                    | No                 | Yes, to<br>turn          | Good     | N/A                                |
| 111<br>High<br>Street         | RELISH                      | Sandwich<br>bar                   | Yes                | No              | No                | Extra<br>wide  | Yes                          | No                 | Yes,<br>tight to<br>turn | ок       | N/A                                |
| 113<br>High<br>Street         | Ballet-Hoo                  | Dancewear                         | No                 | N/A             | No                | Extra<br>wide  | Yes                          | No                 | Yes, to<br>turn          | Good     | N/A                                |
| 121/3<br>High<br>Street       | Mullard's<br>Funerals       | Funeral<br>Services               | No                 | N/A             | No                | Extra<br>wide  | Yes                          | No                 | Yes,<br>tight to<br>turn | Good     | N/A                                |
| A few h                       | ome visits can              | be made if th                     | e office i         | s not acces     | ssible.           |                |                              |                    |                          |          |                                    |
| 127/9<br>High<br>Street       | Pizza Express               | Pizzas                            | No                 | N/A             | No                | Extra<br>wide  | Yes, for restaurant          | Yes                | Yes, to<br>turn          | Good     | Upstairs,<br>but good<br>handrails |
| Fourtee                       | n steps up to t             | oilet upstairs                    | , but goo          | d handrail      | s on both         | sides.         |                              |                    |                          |          |                                    |
| 133<br>High<br>Street         | Changing<br>Perceptions     | Cafe                              | Yes                | Yes, in<br>situ | No                | Extra<br>wide  | Yes,<br>except for<br>toilet | No                 | Yes, to<br>turn          | Good     | Request<br>ramp for<br>toilet      |
| 137<br>High<br>Street         | Kebab Centre                | Chicken and<br>lamb kebabs        | Yes                | No              | No                | Extra<br>wide  | Yes                          | No                 | Yes, to<br>turn          | Good     | No                                 |
| 143<br>High<br>Street         | Domino's                    | Pizzas take<br>away and<br>eat in | No                 | N/A             | No                | Extra<br>wide  | Yes                          | No                 | Yes, to<br>turn          | Good     | No                                 |

| ٩                       | Name  | Business                               | Entrance<br>Step | Ramp         | Automatic<br>Door | Manual<br>Door | Interior<br>One Level? | Induction<br>Loop? | Wheelchair<br>Space? | Lighting      | Accessible<br>Toilet<br>(Café)         |
|-------------------------|---|--|------------------|--------------|-------------------|----------------|------------------------|--------------------|----------------------|---------------|--|
| 149<br>High<br>Street   | Richmond<br>Arms                            | Pub                                    | See<br>below     | See<br>below | No                | Double         | Yes, in bar<br>area    | No                 | Yes, to<br>turn      | Good          | No                                     |
| Slight st               | tep at side enti                            | rance but doo                          | r mats m         | ake access   | sible. Frien      | dly welcom     | e and good fo          | od.                |                      |               |  |
| 132<br>High<br>Street   | Surrey &<br>Hampshire<br>Property<br>Agents | Property<br>agents                     | Yes              | No           | No                | Extra<br>wide  | Yes                    | No                 | Yes, to<br>turn      | Good          | N/A                                    |
| On narr                 | ow stretch of <b>J</b>                      | pavement not                           | wide en          | ough for w   | /heelchair        | turn.          |                        |                    |                      |               |  |
| 122<br>High<br>Street   | The Lime Tree                               | Beauty<br>treatments                   | No               | N/A          | No                | Extra<br>wide  | Yes                    | No                 | Yes, to<br>turn      | Good          | N/A                                    |
| 1<br>Mill<br>Lane       | Red Lion                                    | Pub                                    | Yes              | No           | No                | Extra<br>wide  | Yes                    | No                 | Yes, to<br>turn      | Good          | Yes                                    |
| 120<br>High<br>Street   |   | CURRENTLY<br>VACANT                    | No               | N/A          | No                | Extra<br>wide  | Yes                    | No                 | Yes, to<br>turn      | Good          | N/A                                    |
| The<br>Pepper<br>-pot   | DM Fruits                                   | Fruit and<br>Vegetable                 | See<br>below     | N/A          | N/A               | N/A            | Yes                    | No                 | See<br>below         | N/A           | N/A                                    |
| Operate                 | es Tuesday, Fri                             | day and Satur                          | day unde         | er The Pep   | perpot. St        | eps up but c   | all out and Da         | nny will c         | ome dowr             | n to serve yo | u.                                     |
| 116/8<br>High<br>Street |   | CURRENTLY<br>VACANT                    | Yes              | Yes          | No                | Double         | Yes                    | No                 | Yes, to<br>turn      | Good          | Yes,<br>tricky for<br>large<br>w/chair |
| 114<br>High<br>Street   | Phyllis<br>Tuckwell                         | Charity Shop                           | No               | N/A          | No                | Extra<br>wide  | Yes                    | No                 | Yes, to<br>turn      | Good          | N/A                                    |
| 112<br>High<br>Street   | Enzorosario                                 | Unisex hair<br>salon                   | No               | N/A          | No                | Extra<br>wide  | Yes                    | No                 | Yes, to<br>turn      | Good          | N/A                                    |
| Already                 | have several o                              | lients in whee                         | elchairs.        |              |                   |                |                        |                    |                      |               |  |
| 110<br>High<br>Street   | HSBC  | Bank                                   | No               | N/A          | Yes               | Extra<br>wide  | Yes                    | Yes                | Yes, to<br>turn      | Good          | N/A                                    |
| Cash m                  | achines at high                             | /low level. Lo                         | w level n        | nachines C   | OK for whe        | elchair user   | s. Helpful staf        | f.                 |                      |               |  |
| 108<br>High<br>Street   | Mistral                                     | Ladies'<br>clothing and<br>accessories | No               | N/A          | No                | Extra<br>wide  | Yes                    | No                 | Yes, to<br>turn      | Good          | N/A                                    |
| 106<br>High<br>Street   | Age UK                                      | Charity shop                           | No               | N/A          | No                | Extra<br>wide  | Yes                    | Yes                | Yes, to<br>turn      | Good          | N/A                                    |
| Good a                  | ccessibility and                            | large changir                          | ng room.         |              |                   |                |                        |                    |                      |               |  |

| No                      | Name                                 | Business                        | Entrance<br>Step | Ramp             | Automatic<br>Door | Manual<br>Door | Interior<br>One Level?           | Induction<br>Loop? | Wheelchair<br>Space? | Lighting   | Accessible<br>Toilet<br>(Café)    |
|-------------------------|--------------------------------------|---------------------------------|------------------|------------------|-------------------|----------------|----------------------------------|--------------------|----------------------|------------|-----------------------------------|
| 104<br>High<br>Street   |                                      | CURRENTLY<br>VACANT             | No               | N/A              | Yes               | Double         | Yes                              | Yes                | Yes, to<br>turn      | Good       | N/A                               |
| 102<br>High<br>Street   | Marshalls                            | Solicitors                      | Yes              | See<br>below     | No                | Single         | Yes, see<br>comment              | No                 | Yes, to<br>turn      | Good       | N/A                               |
| Side ent                | trance to right                      | has small step                  | o (teleph        | one in adv       | ance: 014         | 83 416101).    | Do have whee                     | lchair cli         | ents or can          | see at hom | e.                                |
| 100<br>High<br>Street   | Godalming<br>Orthodontic<br>Practice | Dental care                     | Yes              | Prior<br>request | No                | Extra<br>wide  | Yes                              | Yes                | Yes, to<br>turn      | Good       | N/A                               |
| Only by                 | dentist referra                      | al. Patients ar                 | e mostly         | children. F      | Ramp need         | ds prior requ  | iest. Telephon                   | e: 01483           | 418750.              |            |                                   |
| 98<br>High<br>Street    | Betfred                              | Betting shop                    | No               | N/A              | No                | Extra<br>wide  | Yes                              | No                 | Yes, to<br>turn      | Good       | Yes                               |
| One cou                 | unter area is lo                     | wer down. Fr                    | ee tea an        | d coffee.        |                   | 1              |                                  |                    |                      |            |                                   |
| 96<br>High<br>Street    | Art House<br>Meath                   | Art, cards,<br>gifts            | No               | N/A              | No                | Extra<br>wide  | Yes                              | No                 | Yes, to<br>turn      | Good       | N/A                               |
| 88/92<br>High<br>Street | Boots                                | Chemists                        | No               | N/A              | Yes               | Double         | Yes                              | Yes                | Yes, to<br>turn      | Good       | N/A                               |
| Plenty c                | of displays at w                     | vheelchair leve                 | el. Tills n      | ot too high      | 1.                | I              |                                  |                    |                      |            |                                   |
| 86<br>High<br>Street    | Leaders                              | Letting and<br>Estate<br>Agents | No               | N/A              | No                | Extra<br>wide  | Yes                              | No                 | Yes, to<br>turn      | Good       | N/A                               |
| 80/82<br>High<br>Street | WH Smith                             | Stationer,<br>bookseller        | No               | N/A              | Yes               | Double         | No, but<br>has ramp              | No                 | Yes, to<br>turn      | Good       | N/A                               |
| 78<br>High<br>Street    |                                      | CURRENTLY<br>VACANT             | No               | N/A              | No                | Extra<br>wide  | No, but<br>ramp on<br>request    | No                 | Yes, to<br>turn      | Average    | Yes, but<br>use ramp<br>on stairs |
| 76<br>High<br>Street    | Between the<br>Lines                 | Gifts, cards,<br>printing       | No               | N/A              | No                | Single         | No, has<br>ramp with<br>handrail | No                 | Yes, to<br>turn      | Good       | N/A                               |
| 74<br>High<br>Street    | Costa                                | Coffee shop                     | No               | N/A              | No                | Extra<br>wide  | Yes                              | Yes                | Yes, to<br>turn      | Average    | Yes                               |
| Drinkin                 | g straws availa                      | ble. Wheelcha                   | air could        | go under t       | able. Disa        | bility suppo   | rting notice.                    |                    |                      |            | 1                                 |
| 72<br>High<br>Street    | Biggie Best                          | Home<br>Accessories             | Yes              | No               | No                | Extra<br>wide  | Yes                              | Yes                | Yes, to<br>turn      | Good       | N/A                               |
| Was The                 | omas Cook, tra                       | avel agents. Cu                 | urrently o       | losed for        | refurbishm        | nent. Expect   | ed to be refur                   | bished w           | ith a ramp.          |            |                                   |

| No                      | Name                                 | Business                                    | Entrance<br>Step             | Ramp        | Automatic<br>Door | Manual<br>Door | Interior<br>One Level?                          | Induction<br>Loop? | Wheelchair<br>Space? | Lighting     | Accessible<br>Toilet<br>(Café) |
|-------------------------|--------------------------------------|---|------------------------------|-------------|-------------------|----------------|---|--------------------|----------------------|--------------|--------------------------------|
| 68/70<br>High<br>Street | Waterstones                          | Bookseller                                  | No                           | N/A         | No                | Extra<br>wide  | No,<br>sloping<br>floor<br>between<br>levels    | No                 | Yes, to<br>turn      | Good         | N/A                            |
| 66<br>High<br>Street    |                                      | CURRENTLY<br>VACANT                         | No                           | N/A         | No                | Single         | Yes   | No                 | Yes, to<br>turn      | Good         | Yes                            |
| When v                  | isited was ope                       | rating as a po                              | p-up cha                     | rity shop ( | for one m         | onth only).    |   |                    |                      |              |                                |
| 64<br>High<br>Street    | Robert Carder                        | Shoes                                       | No                           | N/A         | No                | Extra<br>wide  | Yes   | No                 | Yes, to<br>turn      | Good         | N/A                            |
| 62<br>High<br>Street    | Dogs' Trust                          | Charity shop                                | Yes,<br>but<br>very<br>small | N/A         | No                | Extra<br>wide  | Yes   | No                 | Yes, to<br>turn      | Fair         | N/A                            |
| 60<br>High<br>Street    | Cassally                             | Gifts, home<br>wares<br>women's<br>clothing | No                           | N/A         | No                | Extra<br>wide  | Yes   | No                 | Yes, to<br>turn.     | Good         | N/A                            |
| Entry a                 | nd exit for whe                      | elchair better                              | on right                     | hand side   | of doorwa         | ay. Big chan   | ging room.                                      |                    |                      |              |                                |
| 58<br>High<br>Street    | Snappy Snaps                         | Photo<br>process,<br>print,<br>equipment    | No                           | N/A         | No                | Extra<br>wide  | Yes   | No                 | Yes, to<br>turn      | Very<br>good | N/A                            |
| 54<br>High<br>Street    | Fat Face                             | Clothing                                    | No                           | N/A         | No                | Double         | Yes   | No                 | Yes, to<br>turn      | Good         | N/A                            |
| 46/56<br>High<br>Street | Godalming<br>Fitness                 | Health club                                 | No                           | N/A         | No                | Extra<br>wide  | No, steps<br>to 1 <sup>st</sup> floor<br>(lift) | No                 | Yes, to<br>turn      | Good         | N/A                            |
| 48/56<br>High<br>Street | Wetherspoons<br>The Jack<br>Phillips | Pub   | No                           | N/A         | No                | Extra<br>wide  | No, but<br>fixed ramp                           | No                 | Yes, to<br>turn      | Pub style    | N/A                            |
| 46<br>High<br>Street    | Toni &<br>Guy                        | Hair Salon                                  | No                           | N/A         | No                | Extra<br>wide  | No, steps                                       | No                 | Yes, to<br>turn      | Good         | N/A                            |
| Could d                 | o dry cut with                       | spraying but I                              | basins no                    | t accessibl | e if in whe       | elchair.       |   |                    |                      |              |                                |
| Crown<br>Court          | Octavia<br>House                     | Dentist                                     | No                           | N/A         | No                | Yes            | Yes   | No                 | Yes                  | Good         | See<br>below                   |
| Toilet s<br>patient     | uitable for elde<br>s.               | erly but not w                              | heelchair                    | accessible  | e. Have RA        | DAR key fo     | r public toilet i                               | next door          | . Low cou            | nter. Accept | wheelchair                     |

| Ŷ                       | Name                            | Business                        | Entrance<br>Step     | Ramp        | Automatic<br>Door | Manual<br>Door    | Interior<br>One Level?   | Induction<br>Loop? | Wheelchair<br>Space? | Lighting      | Accessible<br>Toilet<br>(Café) |
|-------------------------|---------------------------------|---------------------------------|----------------------|-------------|-------------------|-------------------|--------------------------|--------------------|----------------------|---------------|--------------------------------|
| 40<br>High<br>Street    | Chandlers                       | Opticians                       | No                   | N/A         | No                | Extra<br>wide     | No,<br>internal<br>steps | No                 | Yes, to<br>turn      | Good          | N/A                            |
|                         | l steps, rather<br>ome visits.  | steep. Have tr                  | ried ramp            | but not s   | uccessful f       | or electric w     | /heelchair. OK           | ( for manu         | ual wheeld           | hair as can b | e carried.                     |
| 38<br>High<br>Street    | Samaritans                      | Charity shop                    | No,<br>slight<br>lip | N/A         | No                | Double            | Yes                      | No                 | Yes, to<br>turn      | Good          | N/A                            |
| 34/36<br>High<br>Street | Godalming<br>Pharmacy           | Chemists                        | No                   | N/A         | No                | Extra<br>wide     | Yes                      | No                 | Yes, to<br>turn      | Good          | N/A                            |
| Disable                 | d bell. Consult                 | ation room an                   | nd consul            | ting room   | for podiat        | rist and phy      | siotherapist a           | re all fully       | accessible           | 9             |                                |
| 32<br>High<br>Street    | Oxfam                           | Charity shop                    | No                   | N/A         | No                | Extra<br>wide     | Yes                      | No                 | Yes, to<br>turn      | Good          | N/A                            |
| 30<br>High<br>Street    | ScullyScully                    | Hair Salon                      | No                   | N/A         | No                | Extra<br>wide     | See<br>below             | No                 | Yes, to<br>turn      | Good          | N/A                            |
|                         | h step to shan<br>air for shamp |                                 | est to go            | for dry cu  | t with spra       | ay. Given up      | per body stre            | ngth could         | d manoeu             | vre from whe  | elchair to                     |
| 28<br>High<br>Street    | Piazza Firenze                  | Italian<br>restaurant           | Yes,<br>see<br>below | N/A         | No                | Single at<br>side | No, steps                | No                 | Yes, to<br>turn      | Good          | Yes                            |
| Could s                 | it at table in w                | heelchair. Dis                  | abled ent            | trance is a | t side next       | to Scully &       | Scully.                  |                    |                      | -             |                                |
| 22/26<br>High<br>Street | Kings Arms &<br>Royal Hotel     | Hotel, bar<br>and<br>restaurant | Yes,<br>see<br>below | Yes         | No                | Double            | Yes                      | No                 | Yes, to<br>turn      | lt's a bar!   | Yes                            |
| Review                  | relates to bar/                 | /restaurant. D                  | isabled a            | ccess is th | rough arcl        | n to the rear     | – avoids step            |                    |                      |               |                                |
| 20<br>High<br>Street    | Emery &<br>Orchard              | Estate<br>agents                | No                   | N/A         | No                | Extra<br>wide     | Yes                      | No                 | Yes, to<br>turn      | Good          | N/A                            |
| 10<br>High<br>Street    | Mucky Pup                       | Dry cleaners                    | No                   | N/A         | No                | Extra<br>wide     | Yes                      | No                 | Yes, to<br>turn      | Very<br>good  | N/A                            |
| 8<br>High<br>Street     | Greggs                          | Bakers                          | No                   | N/A         | Always<br>open    | Double            | Yes                      | No                 | Yes, to<br>turn      | Good          | N/A                            |
| 2/6<br>High<br>Street   |                                 | CURRENTLY<br>VACANT             | No                   | N/A         | Always<br>open    | Double            | Yes                      | No                 | Yes, to<br>turn      | Good          | N/A                            |
| 47<br>Bridge<br>Street  | Beauty<br>Secrets               | Beauty salon<br>and spa         | No                   | N/A         | No                | Extra<br>wide     | Yes                      | No                 | Yes, to<br>turn      | Good          | N/A                            |

Book in advance. Spa at end of garden is accessible via side passage. Have wheelchair client who is treated in Reception area with proviso that not all treatments would be appropriate.

| No                     | Name                              | Business                                   | Entrance<br>Step     | Ramp         | Automatic<br>Door | Manual<br>Door               | Interior<br>One Level?              | Induction<br>Loop? | Wheelchair<br>Space?          | Lighting     | Accessible<br>Toilet<br>(Café) |
|------------------------|-----------------------------------|--|----------------------|--------------|-------------------|------------------------------|-------------------------------------|--------------------|-------------------------------|--------------|--------------------------------|
| 45<br>Bridge<br>Street | The<br>Godalming<br>Art Shop      | Fine art and<br>craft<br>materials         | Yes,<br>see<br>below | No           | No                | Extra<br>wide                | Yes, apart<br>from one<br>back area | No                 | Yes, to<br>turn               | Good         | N/A                            |
|                        | of front step h<br>shop. Not acce |  | •                    | •            | e managei         | ment efforts                 | to find solution                    | on. OK fo          | r manual v                    | vheelchair w | ith help. OK                   |
| 44<br>Bridge<br>Street | The Wey<br>Gallery                | Art gallery                                | Yes                  | See<br>below | No                | Single                       | Yes                                 | No                 | Yes, to<br>turn               | Good         | N/A                            |
| Bollard                | on pavement i                     | makes ramp d                               | lifficult. C         | ould lift li | ght wheel         | chair. Take a                | art to peoples'                     | houses a           | nd have it                    | all on websi | ite.                           |
| 43<br>Bridge<br>Street | Flowers by<br>Rosemary            | Florist                                    | No                   | N/A          | No                | Extra<br>wide                | Yes                                 | No                 | Yes, to<br>turn               | Good         | N/A                            |
| 42<br>Bridge<br>Street | D7 Men's<br>Clothing              | Menswear                                   | Yes,<br>high<br>step | No           | No                | Large<br>single              | Yes                                 | No                 | Yes,<br>but a<br>bit<br>tight | Good         | N/A                            |
| 41<br>Bridge<br>Street | Amy Lou                           | Fruit and<br>Vegetables                    | No                   | N/A          | No                | Extra<br>wide                | Yes                                 | No                 | Yes, to<br>turn               | Good         | N/A                            |
| 36<br>Bridge<br>Street | Waverley<br>Citizens'<br>Advice   | Advice                                     | See<br>below         | Yes          | No                | Double,<br>high up<br>handle | Yes                                 | No                 | Yes, to<br>turn               | Good         | N/A                            |
| In waiti               | ng area need t                    | o ring for atte                            | ntion bu             | t bell too l | nigh to rea       | ch from whe                  | eelchair. Step                      | and ramp           | entrances                     | 5.           |                                |
| The<br>Burys           | Borough Hall                      | Events<br>venue and<br>exercise<br>classes | See<br>below         | Yes          | No                | Extra<br>wide                | Yes                                 | Yes                | Yes, to<br>turn               | Good         | Yes                            |
| No disal               | bled parking b                    | ut could drop                              | off. Can             | stay in wh   | eelchair fo       | or films, cond               | certs, etc. Step                    | o & ramp           | entrances.                    |              |                                |
| The<br>Burys           | Waverley<br>Council<br>Offices    |  | No                   | N/A          | Yes               | Double                       | Yes – two<br>floors                 | Yes                | Yes, to<br>turn               | Good         | N/A                            |
| Two dis                | abled parking                     | spaces.                                    |                      |              |                   |                              |                                     |                    |                               |              |                                |
| 36<br>Bridge<br>Street | The<br>Denningberg<br>Centre      | Centre for<br>over 55s and<br>cafe         | No                   | N/A          | No                | Double                       | Yes                                 | No                 | Yes, to<br>turn               | Average      | No                             |
| Cafe and               | d chiropody se                    | rvice for the o                            | over 55s.            |              | ı                 | 1                            | 1                                   | 1                  |                               | ı            | ı                              |

This guide has been researched, compiled and created over a number of years with great dedication by Andrew Crawte, a wheelchair user.

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