ACCESSIBILITY STATEMENT
(Public Sector Bodies (Websites & Mobile Applications) Accessibility Regulations 2018)

Accessibility Statement for Godalming Town Council

This accessibility statement applies to https://godalming-tc.gov.uk/

This website is run by Godalming Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How Accessible this Website is

We know some parts of this website are not fully accessible:

- A 'Skip to main content' button or similar is not present to skip repeated page elements
- Not every interactive element is able to be focused whilst navigating with a keyboard
- The focus order of content is not always logical
- Not all focusable elements have a visual focus indicator
- Some form inputs and buttons may lack an accessible name when focused

Feedback and Contact Information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Email: office@godalming-tc.gov.uk
- Telephone: 01483 523575
- Address: Godalming Town Council
  107-109 High Street
  Godalming
  Surrey   GU7 1AQ

We'll consider your request and get back to you within 5 days.

If you cannot view the map on our 'contact us' page https://godalming-tc.gov.uk/contact-and-report/, call or email us for directions.

Reporting Accessibility Problems with this Website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: Support Services Executive via office@godalming-tc.gov.uk

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical Information about this Website's Accessibility

Godalming Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non-accessible Content

The content listed below is non-accessible for the following reasons.

Non-compliance with the Accessibility Regulations

❖ Not all link text is combined with the linked image, this may result in the same link text being repeated when focusing links in succession. This fails WCAG 2.1 success criterion 1.1.1 (Non-Text Content).

   We plan to resolve this by: 2028

❖ Not all buttons have an accessible name. This results in screen reader users not having an accessible name announced to them when focusing the buttons. This fails WCAG 2.1 success criterion 1.1.1 (Non-Text Content).

   We plan to resolve this by: 2028

❖ Some form inputs lack an associated text label. This may result in no associated label being announced when focused by a screen reader. This fails WCAG 2.1 success criterion 1.1.1 (Non-Text Content).

   We plan to resolve this by: 2028

❖ Some commonly used form input fields such as Name lack an autocomplete attribute. This fails WCAG 2.1 success criterion 1.3.5 (Identify Input Purpose).

   We plan to resolve this by: 2028

❖ When increasing the font only to 200% some content may become obscured or cut off. This fails WCAG 2.1 success criterion 1.4.4 (Resize Text).

   We plan to resolve this by: 2028

❖ Not all elements on the page can be interacted with whilst navigating using a keyboard only. This may make some content inaccessible to users. This fails WCAG 2.1 success criterion 2.1.1 (Keyboard).

We plan to resolve this by: 2028

❖ A 'Skip to main content' link or similar is not present across the website. Users may be required to navigate through repeated elements such as the navigation header each time their visit a new page. This fails WCAG 2.1 success criterion 2.4.1 (Bypass Blocks).

We plan to resolve this by: 2028

❖ Across some pages a fully logical heading structure is not present. Some headings are skipped which may impact users who use headings to navigate the page. This fails WCAG 2.1 success criterion 2.4.1 (Bypass Blocks).

We plan to resolve this by: 2028

❖ Some iframes on the page lack a accessible name, identifying the purpose of the iframe. This fails WCAG 2.1 success criterion 2.4.1 (Bypass Blocks).

We plan to resolve this by: 2028

❖ Whilst navigating through the website using a keyboard, the focus order of content is not always logical. This may result in some content not following the logical order of the page. This fails WCAG 2.1 success criterion 2.4.3 (Focus Order).

We plan to resolve this by: 2028

❖ Some links lack accessible text, this may result in some links that don't use link text to announce as blank by a screen reader. This fails WCAG 2.1 success criterion 2.4.4 (Link Purpose (In Context)).

We plan to resolve this by: 2028

❖ When tabbing through interactive elements on the page with a keyboard, not every element has a visual focus indicator. This may make identifying the current element in focus difficult for some users. This fails WCAG 2.2 success criterion 2.4.7 (Focus Visible).

We plan to resolve this by: 2028

Disproportionate Burden

We've assessed the cost of fixing the following issues with regard to the website theme eg:

- buttons not having an accessible name;
- the inability to interact with all user interface components using keyboard only;
- some empty links eg. search bar closure, some adjacent image and text links not combined;
- some frames not being appropriately titled;
- tabs not being a logical order;
- absence of a logical heading structure on some pages;
- not every element having a visual focus indicator.

We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We are continually liaising with the theme creator and will continue to do so in the hope that they can resolve the issues mentioned via their theme updates.

Navigation and Accessing Information

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option).

It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.

It's not possible for users to change text size without some of the content overlapping.

A logical heading structure in absent on some pages, which may impact some users who use headings to navigate a page.

Not every element has a visual focus indicator, which may make it difficult for some users who use a keyboard to tab through a page.

Interactive Tools and Transactions

Some of our interactive forms are difficult to navigate using a keyboard. For example, because some form controls are missing a 'label' tag.

Our forms are built and hosted through third party software and 'skinned' to look like our website.

We've assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We are continually liaising with the theme creator and will continue to do so in the hope that they can resolve the issues mentioned via their theme updates.

Content that's not within the Scope of the Accessibility Regulations

[Note: in this subsection list accessibility problems that fall outside the scope of the accessibility regulations.]

PDFs and Other Documents

Some of our PDFs are essential to providing our services. For example, we have PDFs with information on how users can access our services.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix agendas and minutes for meetings prior to that date.

Any new PDFs we publish will meet accessibility standards.

Live Video

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

Preparation of this Accessibility Statement

This statement was prepared on 1 July 2024. It was last reviewed on 1 July 2024.
This website was last tested on 20 October 2023. The test was carried out by Zoonou.
We used this approach to deciding on a sample of pages to test WCAG-EM